

Zimbra

ec.chmm@ponpurelogistics.com

Fwd: 07103522600912 - ONE BOX SHORT RECEIVED - REG [#PPE138040]-Resolved

From : Chennai Madhavaram Agent
<ec.chmm@ponpurelogistics.com>

Sat, 20 Dec, 2025 15:12

Subject : Fwd: 07103522600912 - ONE BOX SHORT RECEIVED - REG
[#PPE138040]-Resolved

To : warehouse <warehouse@premierelmech.com>, accounts
<accounts@premierelmech.com>

fyi

From: "Chennai Madhavaram Agent" <ec.chmm@ponpurelogistics.com>
To: "B.Shanmugapriya Balachandar" <expres@ponpurelogistics.com>
Cc: "R.Boobalan Ravikumar" <customersupport@ponpurelogistics.com>, "Madurai HUB" <ec.mduhb@ponpurelogistics.com>, "Aravindhan" <aravindhan@ponpurelogistics.com>, "chennai sales2" <chennai.sales2@ponpurelogistics.com>, "Valli Nayagam" <mgrchennaihub@ponpurelogistics.com>, "e lakshmanan" <e.lakshmanan@ponpurelogistics.com>, "Tuticorin Agent" <ec.tcn@ponpurelogistics.com>, "G.Gunalan Gnansekaran" <g.gunalan@ponpurelogistics.com>, "Harish Ravi" <harish.r@ponpurelogistics.com>

Sent: Saturday, 20 December, 2025 12:57:07

Subject: Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG [#PPE138040]-Resolved

Dear Team,

The missing box for Premier Elmech - Chennai has been untraceable for 30 days. The customer has now started the debit process to recover their funds.

Regards
Gopal - Chpu

From: "B.Shanmugapriya Balachandar" <expres@ponpurelogistics.com>
To: "Chennai Madhavaram Agent" <ec.chmm@ponpurelogistics.com>
Cc: "R.Boobalan Ravikumar" <customersupport@ponpurelogistics.com>, "Madurai HUB" <ec.mduhb@ponpurelogistics.com>, "Aravindhan" <aravindhan@ponpurelogistics.com>, "chennai sales2" <chennai.sales2@ponpurelogistics.com>, "Valli Nayagam" <mgrchennaihub@ponpurelogistics.com>, "e lakshmanan" <e.lakshmanan@ponpurelogistics.com>, "Tuticorin Agent" <ec.tcn@ponpurelogistics.com>, "G.Gunalan Gnansekaran" <g.gunalan@ponpurelogistics.com>, "Harish Ravi" <harish.r@ponpurelogistics.com>

Sent: Monday, 1 December, 2025 12:18:02

Subject: Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG [#PPE138040]-Resolved

Dear ec,

Dear sir

we working on it Still now box untraceable

ec.chmm 07103522600912 - ONE BOX SHORT RECEIVED - REG
Sat, Nov 22 2025 9:22 am

Dear Team,

07103522600912
05.11.2025
Pearl Appliances - Tuticorin
Premier Appliances - Chennai
3 Boxes - Replacement Materials

The above consignment one box short received out of 3 box on 20.11.2025. Kindly trace one box immediately.

Regards
Gopal - Chpu

Attachments

[TCN.jpeg](#) (40.6 kb)

ec.chmm
Mon, Nov 24 2025 9:40 am

Remainder

From: "Chennai Madhavaram Agent"
To: "B.Shanmugapriya Balachandar"
Cc: "aravindhan" , "Harish Ravi" , "G.Gunalan Gnansekaran" , "Madurai HUB" ,
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Wed, Nov 26 2025 9:34 am

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Mon, Dec 1 2025 10:42 am

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To Reopen [Click Here](#)

From : Chennai Madhavaram Agent
<ec.chmm@ponpurelogistics.com>

Sat, 20 Dec, 2025 15:10

Subject : Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG
[#PPE138040]-Resolved

To : Kavimani <customersupport@ponpurelogistics.com>

Cc : R.Boobalan Ravikumar
<customersupport@ponpurelogistics.com>, Madurai HUB
<ec.mduhb@ponpurelogistics.com>, Aravindhan
<aravindhan@ponpurelogistics.com>, chennai sales2
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<mgrchennaihub@ponpurelogistics.com>, e lakshmanan
<e.lakshmanan@ponpurelogistics.com>, Tuticorin Agent
<ec.tcn@ponpurelogistics.com>, G.Gunalan Gnansekaran
<g.gunalan@ponpurelogistics.com>, Harish Ravi
<harish.r@ponpurelogistics.com>, warehouse
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Sent: Wednesday, 26 November, 2025 09:33:29**Subject:** Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG

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From: "Chennai Madhavaram Agent"**To:** "B.Shanmugapriya Balachandar"**Cc:** "aravindhan" , "Harish Ravi" , "G.Gunalan Gnansekaran" , "Madurai HUB" , "Tuticorin Agent" , "Valli Nayagam" , "R.Boobalan Ravikumar" , "chennai sales2" , "e lakshmanan"**Sent:** Monday, 24 November, 2025 09:39:25**Subject:** Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG

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To Reopen [Click Here](#)

From : PPE General <expres@ponpurelogistics.com>
Subject : Message Confirmation
To : ec.chmm <ec.chmm@ponpurelogistics.com>

Sat, 20 Dec, 2025 12:58

Dear ec,Your reply to support request [#PPE138040](#) has been noted

Currently Your ticket status is Open

Your Pon Pure Expres Team,

You can view the support request progress [online here](#)

From : Chennai Madhavaram Agent
<ec.chmm@ponpurelogistics.com>
Subject : Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG
[#PPE138040]-Resolved
To : B.Shanmugapriya Balachandar
<expres@ponpurelogistics.com>
Cc : R.Boobalan Ravikumar
<customersupport@ponpurelogistics.com>, Madurai HUB
<ec.mduhb@ponpurelogistics.com>, Aravindhan
<aravindhan@ponpurelogistics.com>, chennai sales2
<chennai.sales2@ponpurelogistics.com>, Valli Nayagam
<mgrchennaihub@ponpurelogistics.com>, e lakshmanan
<e.lakshmanan@ponpurelogistics.com>, Tuticorin Agent
<ec.tcn@ponpurelogistics.com>, G.Gunalan Gnansekaran

Sat, 20 Dec, 2025 12:57

<g.gunalan@ponpurelogistics.com>, Harish Ravi
<harish.r@ponpurelogistics.com>

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From : PPE General <expres@ponpurelogistics.com>
Subject : Your feedback powers us up!
To : ec.chmm <ec.chmm@ponpurelogistics.com>

Mon, 01 Dec, 2025 12:18

Hello ec,

Your support journey fuels our innovation engine. We'd love to hear about your recent experience for the Ticket **PPE138040 07103522600912 - ONE BOX SHORT RECEIVED - REG**

Your feedback helps us improve, please [click here](#) to power us.

 [Rating](#)

Thank you for choosing us!
Best regards,
Shortage Claim Team
Pon Pure Chemicals Group

for a complete archive of your support requests.

From : PPE General <expres@ponpurelogistics.com>
Subject : Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG
[#PPE138040]-Resolved
To : ec.chmm <ec.chmm@ponpurelogistics.com>
Cc : 'BOOBALAN.R' <customersupport@ponpurelogistics.com>, 'madurai' <ec.mduhb@ponpurelogistics.com>, Aravindhan <aravindhan@ponpurelogistics.com>, chennai.sales2 <chennai.sales2@ponpurelogistics.com>, Chennai_Hub_Manager <mgrchennaihub@ponpurelogistics.com>, e.lakshmanan <e.lakshmanan@ponpurelogistics.com>, ec.tcn <ec.tcn@ponpurelogistics.com>, Gunalan.G <g.gunalan@ponpurelogistics.com>, Harish Ravi <harish.r@ponpurelogistics.com>

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REMAINDER 1

From: "Chennai Madhavaram Agent"

To: "B.Shanmugapriya Balachandar"

Cc: "aravindhan" , "Harish Ravi" , "G.Gunalan Gnansekaran" , "Madurai HUB" , "Tuticorin Agent" , "Valli Nayagam" , "R.Boobalan Ravikumar" , "chennai sales2" , "e lakshmanan"

Sent: Monday, 24 November, 2025 09:39:25

Subject: Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG

Remainder

From: "Chennai Madhavaram Agent"

To: "B.Shanmugapriya Balachandar"

Cc: "aravindhan" , "Harish Ravi" , "G.Gunalan Gnansekaran" , "Madurai HUB" , "Tuticorin Agent" , "Valli Nayagam" , "R.Boobalan Ravikumar" , "chennai sales2" , "e lakshmanan"

Sent: Saturday, 22 November, 2025 09:21:05

Subject: 07103522600912 - ONE BOX SHORT RECEIVED - REG

Dear Team,

07103522600912

05.11.2025

Pearl Appliances - Tuticorin

Premier Appliances - Chennai

3 Boxes - Replacement Materials

The above consignment one box short received out of 3 box on 20.11.2025. Kindly trace one box immediately.

Regards
Gopal - Chpu

John Kennady

Mon, Dec 1 2025 12:17 pm

Dear sir

we working on it Still now box untraceable

If you wish to reopen the ticket please click below link within the next 14 days
To Reopen [Click Here](#)

From : Chennai Madhavaram Agent
<ec.chmm@ponpurelogistics.com>

Mon, 01 Dec, 2025 10:40

Subject : Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG

To : B. Shanmugapriya Balachandar
<expres@ponpurelogistics.com>

Cc : aravindhan <aravindhan@ponpurelogistics.com>, Harish Ravi <harish.r@ponpurelogistics.com>, G. Gunalan Gnansekaran <g.gunalan@ponpurelogistics.com>, Madurai HUB <ec.mduhb@ponpurelogistics.com>, Tuticorin Agent <ec.tcn@ponpurelogistics.com>, Valli Nayagam <mgrchennaihub@ponpurelogistics.com>, R. Boobalan Ravikumar <customersupport@ponpurelogistics.com>, chennai sales2 <chennai.sales2@ponpurelogistics.com>, e lakshmanan <e.lakshmanan@ponpurelogistics.com>

REMAINDER 2

Sent: Wednesday, 26 November, 2025 09:33:29

Subject: Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG

REMAINDER 1

From: "Chennai Madhavaram Agent" <ec.chmm@ponpurelogistics.com>
To: "B.Shanmugapriya Balachandar" <expres@ponpurelogistics.com>
Cc: "aravindhan" <aravindhan@ponpurelogistics.com>, "Harish Ravi" <harish.r@ponpurelogistics.com>, "G.Gunalan Gnansekaran" <g.gunalan@ponpurelogistics.com>, "Madurai HUB" <ec.mduhb@ponpurelogistics.com>, "Tuticorin Agent" <ec.tcn@ponpurelogistics.com>, "Valli Nayagam" <mgrchennaihub@ponpurelogistics.com>, "R.Boobalan Ravikumar" <customersupport@ponpurelogistics.com>, "chennai sales2" <chennai.sales2@ponpurelogistics.com>, "e lakshmanan" <e.lakshmanan@ponpurelogistics.com>
Sent: Monday, 24 November, 2025 09:39:25
Subject: Re: 07103522600912 - ONE BOX SHORT RECEIVED - REG

Remainder

From: "Chennai Madhavaram Agent" <ec.chmm@ponpurelogistics.com>
To: "B.Shanmugapriya Balachandar" <expres@ponpurelogistics.com>
Cc: "aravindhan" <aravindhan@ponpurelogistics.com>, "Harish Ravi" <harish.r@ponpurelogistics.com>, "G.Gunalan Gnansekaran" <g.gunalan@ponpurelogistics.com>, "Madurai HUB" <ec.mduhb@ponpurelogistics.com>, "Tuticorin Agent" <ec.tcn@ponpurelogistics.com>, "Valli Nayagam" <mgrchennaihub@ponpurelogistics.com>, "R.Boobalan Ravikumar" <customersupport@ponpurelogistics.com>, "chennai sales2" <chennai.sales2@ponpurelogistics.com>, "e lakshmanan" <e.lakshmanan@ponpurelogistics.com>
Sent: Saturday, 22 November, 2025 09:21:05
Subject: 07103522600912 - ONE BOX SHORT RECEIVED - REG

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05.11.2025
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