

Date: 01.07.2024

Dear Agents,

While delivering the luggage, please verify the LR sheet; the proper delivery station should be specified in your LR sheet; if not, please ask the concerned booking person to change the right destination; if the destination is not changed, do not deliver the luggage. This is valid from **July 1, 2024 onwards**.

The company will now only apply commission, door delivery, ODA, cartage, door collection, and other charges as specified in the LR. If a claim is requested without a change to the LR, the company will not accept it.

We require that you ensure that all transactions are appropriately documented in the system and that any necessary changes to the LR are made as soon as possible to minimize inconsistencies.

Thank you for your help in the coming days to move the clear transactions for the fastest and most accurate payments.



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