

Dear NVIJAY/SRINIR

Sanction No. SS4/R/105079 dated 05/07/2021 has been generated in reference to Service order No. 333001 dated 02/07/2021.

Area : SS4 COIMBATORE

Model : 52141501SD02130/RD EDGE 205B 23 TAF PL PR

Replacement Product Code : 52141501SD02130 RD EDGE 205B 23 TAF PL PR

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02130 RD EDGE 205B 23 TAF PL PR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 200802130DR04937

Invoice No : 11061087

Invoice Date : 21/06/2021

DOP : 21/06/2021

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#NOISE - RUNNING - ABNORMAL#APPLIANCE TO BE REPLACED

PRA submitted by : YUVARAJ J

Customer / Dealer Code : 40000E

Customer / Dealer Name : MURGUN MURGUN

Address : MURGUN MURGUN 5/16 NEAR GOVT SCHOOL, KONGALA -KURICHI, UDAMALPET

City: UDAMALPET BAZAAR S.O

Telephone Number : 8220270343

Mobile Number : 9500611373

Observation text: Compressor Noise - Erratic behaviour CUSTOMER NOT ALLOWING REPAIRS

Approval remark: COMPRESSOR NOISE CUST CASE- DOP 21/6/2021 CUST NOT ACCEPTING REPAIR

Sanction text: Compressor problem in the machine

Kindly take necessary action.  
SRINIR

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.