

Dear NMS/SRINIR

Sanction No. SS4/R/106759 dated 02/12/2022 has been generated in reference to Service order No. 356856 dated 11/11/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02289/RT EONALPHA 270B 25 RI JD WN

Replacement Product Code : 52141501SD02289 RT EONALPHA 270B 25 RI JD WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02289 RT EONALPHA 270B 25 RI JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210802289FR00957

Invoice No : 11081253

Invoice Date : 09/11/2021

DOP : 09/11/2021

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Repeat_Failure

Job Code Desc : SEALED SYSTEM#MOISTURE TROUBLE#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SUNDAR NAMBI SUNDAR NAMBI

Address : SUNDAR NAMBI SUNDAR NAMBI 196/43A MAIN ROAD PERUMAL PURAM THIRUNE
LEVELI DT

City: Perumalpuram S.O

Telephone Number : 9600777774

Mobile Number : 9600777774

Observation text: FREEZING ISSUE IN THE FREEZER, REPEAT COMPLAINTS CUSTOMER

DOP- 09/11/2021 WITHIN WARRANTY PERIOD DEFECTIVE, REPAIR NOT POSSIBLE- MACH
INE FAILURE

Approval remark: EXCESS COOLING-REPEAT ISSUES-CALL DETAILS ATTACHED APPR
OVED AS A SPECIAL CASE.

Sanction text: Approved as a special case

Kindly take necessary action.

SRINIR

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.