

Dear NMS/SRINIR

Sanction No. SS4/R/106764 dated 06/12/2022 has been generated in reference to Service order No. 361672 dated 27/11/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02625/RD UNO 1854 PTI ZN BL

Replacement Product Code : 52141501SD02221 RD UNO 1854 PTI AQ BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02625 RD UNO 1854 PTI ZN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220602625DR01437

Invoice No : 11014396

Invoice Date : 08/07/2022

DOP : 08/07/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : RELAY#CARBON DEPOSIT ON CONTACTS#PRIMARY TRANSIT DAMAGE

PRA submitted by : Marudhu durai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIJAY VIJAY

Address : VIJAY VIJAY NO:2/63, NORTH STREET, SHAMANKUDI, SIRKALI TK, NAGAP
ATTINAM

City: Sirkali H O

Telephone Number : 7373570782

Mobile Number : 9944856045

Observation text: Gas leak in evaporator coil;DOP- 8-7-22 Customer not allow
ing to repair Appliance to be replaced

Approval remark: GAS LEAK IN EVAPORATOR-CUST CASE- DOP 8/7/22. CUST NOT ACCE
PTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

SRINIR

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.