

Dear NMS/SRINIR

Sanction No. SS4/R/106820 dated 20/12/2022 has been generated in reference to Service order No. 365654 dated 11/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02221/RD UNO 1854 PTI AQ BL

Replacement Product Code : 52141501SD02221 RD UNO 1854 PTI AQ BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02221 RD UNO 1854 PTI AQ BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220702221DR01617

Invoice No : 11015014

Invoice Date : 20/09/2022

DOP : 20/09/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - CONDENSOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BABU BABU

Address : BABU BABU 2/196 SRIDEVI ILLAM VAIPADI ROAD NEAR BYPASS ROAD VIJAY APU RI ERODE

City: Vijayamangalam

Telephone Number : 8111047443

Mobile Number : 8760858626

Observation text: DEFECTIVE CASE CUSTOMER CASE SEADLED SYSTEM GAS LEAK IN C
ONDENSOR AND CUSTOMER NOT ALLOWING TO REPAIR FURTHER AND CUSTOMER WANT REP
LACEMENT

Approval remark: GAS LEAK-CUST CASE-NOT ACCEPTING REPAIR. DOP 20/9/22

Sanction text: sealed system problem in the machine

Kindly take necessary action.

SRINIR

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.