

Dear NMS/SRINIR

Sanction No. SS4/R/106830 dated 24/12/2022 has been generated in reference to Service order No. 364621 dated 07/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02100/RT EONVIBE 306C 35 HCIF JD WN

Replacement Product Code : 52141501SD02100 RT EONVIBE 306C 35 HCIF JD WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02100 RT EONVIBE 306C 35 HCIF JD WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210602100FR00634

Invoice No : 11193283

Invoice Date : 18/11/2022

DOP : 18/11/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - CAPILLARY#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MADHU KUMAR

Address : MADHU KUMAR NO ; 2/71/1 , CHICKERGANPALLI , SEVAGANAPALLI POST , HOSUR , KRISHNAGIRI DISTRICT , TAMIL NADU

City: Sevaganapalli B.O

Telephone Number : 9019886767

Mobile Number : 8050701743

Observation text: CUSTOMER CASE DEFECTIVE COMPLAINT SEADLED SYSTEM CAPILLAR Y CHOKED AND CUSTOMER ESCALATING ONLY FOR RC PLEASE APPROOVE THE SAME SIR

Approval remark: SEALED SYSTEM CHOKE-CUST CASE-DOP 18/11/22

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

SRINIR

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.