

Dear NMS/SRINIR

Sanction No. SS4/R/106848 dated 27/12/2022 has been generated in reference to Service order No. 369015 dated 22/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD01941/RX EDGEPRO 205C 33 WN BS

Replacement Product Code : 52141501SD01941 RX EDGEPRO 205C 33 WN BS

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01941 RX EDGEPRO 205C 33 WN BS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210901941DR00046

Invoice No : 11004002

Invoice Date : 09/03/2022

DOP : 11/04/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#NOISE - RUNNING - ABNORMAL#APPLIANCE TO BE REPLACED

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : PECHIAMMAL PECHIAMMAL

Address : PECHIAMMAL PECHIAMMAL 45205 SOUTH STREET KILA OPANAIYALPURAM NAIN APURAM SANKARANKOIL THALUK THENKASI

City: Sankarankoil H O

Telephone Number : 9551541998

Mobile Number : 9500908963

Observation text: FOUND COMPRESSOR NOISE CUSTOMER NOT ACCEPTING FOR REPAIR

CUSTOMER DOP :- 11-04-2022 DEFECTIVE

Approval remark: COMPRESSOR NOISE-CUST CASE-DOP 11/4/22 CUST NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.  
SRINIR

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.