

Dear NMS/SRINIR

Sanction No. SS4/R/106847 dated 27/12/2022 has been generated in reference to Service order No. 369084 dated 22/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02660/RD 1905 PTDI 53 OX WN

Replacement Product Code : 52141501SD02660 RD 1905 PTDI 53 OX WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02660 RD 1905 PTDI 53 OX WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902660DR00979

Invoice No : 11109808

Invoice Date : 26/09/2022

DOP : 26/09/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#JAMMED TRIP / HOT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MUTHU KALI MUTHU KALI

Address : MUTHU KALI MUTHU KALI KATTANDI KOVIL STREET, TIRUPPUVANAM,

City: TIRUPPUVANAM S.O

Telephone Number : 9025547370

Mobile Number : 8940530940

Observation text: Compressor jammed - 26-9-22 Customer not allowing to repair Appliance to be replaced

Approval remark: COMPRESSOR JAMMED- CUST CASE-DOP 26/9/22

Sanction text: Compressor problem in the machine

Kindly take necessary action.

SRINIR

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.