

Dear NMS/SRINIR

Sanction No. SS4/R/106865 dated 30/12/2022 has been generated in reference to Service order No. 370397 dated 27/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02274/RD 2213 PTDI 33 PR PL

Replacement Product Code : 52141501SD02274 RD 2213 PTDI 33 PR PL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02274 RD 2213 PTDI 33 PR PL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210702274DR00157

Invoice No : 3054

Invoice Date : 03/11/2022

DOP : 03/11/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : S BLAMURGAN S BLAMURGAN

Address : S BLAMURGAN S BLAMURGAN NO:79/3, KAMARAJ NAGAR : DADAGAPATTI ,

City: DADAGAPATTI B.O

Telephone Number : 9976172248

Mobile Number : 9976172248

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT SEADLED SYSTEM EVAPORATOR CHOKE & CUSTOMER NOT ALLOWING TO REPAIR FURTHER,ESCALATING ONLY FOR RC.PL EASE APPROVE SIR

Approval remark: SEALED SYSTEM CHOKE-CUST CASE-DOP 3/11/22. CUST NOT ACCEPTING REPAIR.

Sanction text: Sealed system problem in the machine

Kindly take necessary action.
SRINIR

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.