

Dear NMS/SRINIR

Sanction No. SS4/R/106871 dated 06/01/2023 has been generated in reference to Service order No. 368585 dated 20/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD01870/RT EON 275B 25 HI TH ST

Replacement Product Code : 52141501SD02290 RT EONALPHA 270B 25 RI JD PR

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01870 RT EON 275B 25 HI TH ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210101870FR00204

Invoice No : 11077353

Invoice Date : 05/05/2022

DOP : 05/05/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : RELAY#ELECTRICALLY OPEN#PRIMARY TRANSIT DAMAGE

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : K.VEERAPANDIYAN K.VEERAPANDIYAN

Address : K.VEERAPANDIYAN K.VEERAPANDIYAN ABHIBAA COMPLEX, GOVINDHARAJ COLONY, NEAR SARASHEATHY VITHYALAYA SCHOOL,MUTTUPET,

City: Mutupet S.O

Telephone Number : 7812824380

Mobile Number : 9488034021

Observation text: Gas leak in condenser coil - Aluminium Customer not allowing to repair Appliance to be replaced

Approval remark: GAS LEAK-CUST CASE-NOT ACCEPTING REPAIR ALUMINIUM CONDENSER

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

SRINIR

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.