

Dear NMS/SRINIR

Sanction No. SS4/R/106895 dated 09/01/2023 has been generated in reference to Service order No. 373181 dated 03/01/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01874/RT EONASTRA 305B 25 HI OX BL

Replacement Product Code : 52141501SD01874 RT EONASTRA 305B 25 HI OX BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01874 RT EONASTRA 305B 25 HI OX BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 211001874FR00144

Invoice No : 11090532

Invoice Date : 25/02/2022

DOP : 25/02/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Repeat\_Failure

Job Code Desc : CABINET#DRAIN BOX/ PAN DEFECTIVE#SECONDARY TRANSIT DAMAGE - WITHIN POLICY

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SYED SABINA SYED SABINA

Address : SYED SABINA SYED SABINA NO:21,KUYAVANKUDI , RAMANATHAPURAM PAALI VASAL ST;

City: Ramanathapuram H.O

Telephone Number : 8015615266

Mobile Number : 9994513725

Observation text: FOUND GASKET MAIN DOOR ALIGNMENT ISSUE FAN MOTOR COMPLAINT IN THE UNIT CUSTOMER DOP : 25-02-2022 DEFECTIVE

Approval remark: MAIN DOOR ALIGNMENT- TRIED SEVERAL TIMES. FAN MOTOR ALSO FAULTY. FUNCTIONAL COMPLAINTS. CUST NOT ALLOWING MORE REPAIRS.

Sanction text: Approved as a special case

Kindly take necessary action.  
SRINIR

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.