

Dear NMS/SRINIR

Sanction No. SS4/R/106890 dated 09/01/2023 has been generated in reference to Service order No. 366961 dated 15/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02226/RD UNO 1954 PTDI AQ WN

Replacement Product Code : 52141501SD02230 RD UNO 2154 PTDI AQ BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02226 RD UNO 1954 PTDI AQ WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220502226DR00087

Invoice No : 11006934

Invoice Date : 08/11/2022

DOP : 08/11/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : NO SOUND

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : JOTHI MURUGAN JOTHI MURUGAN

Address : JOTHI MURUGAN JOTHI MURUGAN DOOR NO 253 METTURNUR KATEVANU AMARAG
UTHI VILLEGE

City: Amaragundhi B.O

Telephone Number : 9698925475

Mobile Number : 9442303532

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT CONTROL CARD DISPLAY NOT
WORKING CUSTOMER ESCALATING AND NOT ALLOWING TO REPAIR FURTHER AND WANT R
C ONLY

Approval remark: CONTROL CARD DEFECT-CUST CASE-NEW MACHINE

Sanction text: Approved as a special case

Kindly take necessary action.

SRINIR

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.