Dear NMS/SRINIR

Sanction No. SS4/R/106931 dated 20/01/2023 has been generated in reference to Service order No. 376289 dated 12/01/2023. COIMBATORE Area : SS4 Model : 52141501SD01871/RT EONASTRA 285B 25 HI OX BL Replacement Product Code : 52141501SD01871 RT EONASTRA 285B 25 HI OX BL ***** Replacement from Category Stock ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD01871 RT EONASTRA 285B 25 HI OX BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 201101871FR00113 Invoice No : 11067199 Invoice Date : 16/12/2020 DOP : 09/01/2021 DEALER / CUSTOMER : CUSTOMER Damage/Defective : Defective Nature Of Problem : Functional_Defect_-_Not_repairable Job Code Desc : SEALED SYSTEM#GAS LEAK -CONDENSOR_DISCHARGE OUTLET JOINT#APPLI ANCE TO BE REPLACED PRA submitted by : MAHADEVAN S Customer / Dealer Code : 40000E Customer / Dealer Name : ABIBULLA ABIBULLA Address : ABIBULLA ABIBULLA IYARAJ KOVIL ST : TENKASI,, TIRUNELVELI City: TENKASI H O Telephone Number : 9894049090 Mobile Number : 9894049090 Observation text: FOUND INTERNAL GAS LEAK CUSTOMER NOT ACCEPTING FOR REPAIR CUSTOMER DOP : 09-01-2021 DEFECTIVE Approval remark: INTERNAL GAS LEAK CASE. approved by HO as a special case. AMC AMOUNT TO BE COLLECTED AGAINST REPLACEMENT. Sanction text: Gas leak problem in the machine Kindly take necessary action. SRINIR

Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.