

Dear NMS/SRINIR

Sanction No. SS4/D/100148 dated 20/12/2022 has been generated in reference to Service order No. 362938 dated 01/12/2022.

Area : SS4 COIMBATORE

Model : 24131601SD00086/DH EPENTA 325C 31 CMFP2M RW

Replacement Product Code : 24131601SD00086 DH EPENTA 325C 31 CMFP2M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00086 DH EPENTA 325C 31 CMFP2M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220600086CR03714

Invoice No : 11079368

Invoice Date : 27/07/2022

DOP : 27/07/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#JAMMED WHEN HOT#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Dr.S.Selvakumar Dr.S.Selvakumar

Address : Dr.S.Selvakumar Dr.S.Selvakumar Veterinary Dispensary, Na likalpa  
tty, Manganka du, Salem- 636201

City: Dasanaickenpatti

Telephone Number : 7010520969

Mobile Number : 9443353842

Observation text: DEFECTIVE CASE CUSTOMER CASE COMPRESSOR JAMMED HOT AND NO  
T WORKING COMPLETELTY CUSTOMER ESCA ONLY FOR RC/COMP READINGS ATTACHED FOR  
REF PLS APP

Approval remark: COMPRESSOR DEFECT-CUST CASE- DOP 27/7/22. NOT ACCEPTING REP  
AIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.  
SRINIR

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.