## Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107046 dated 13/02/2023 has been generated in reference to Service order No. 386042 dated 11/02/2023.

Area: SS4 COIMBATORE

Model : 52141501SD01942/RX EDGEPRO 225C 33 SL BS

Replacement Product Code: 52141501SD01942 RX EDGEPRO 225C 33 SL BS

Product Category : REFRIGERATOR

Defective Product Code: 52141501SD01942 RX EDGEPRO 225C 33 SL BS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220701942DR00102

Invoice No : 11004839
Invoice Date : 06/02/2023

DOP: 06/02/2023

DEALER / CUSTOMER : DEALER Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 2000 Labour Rs. 450 (Includes gas chargin g, if any)

Nature Of Problem : Not\_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR

BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : MAHADEVAN S Customer / Dealer Code : 40000E

Customer / Dealer Name : VICTORY ASSOCIATES

Address: VICTORY ASSOCIATES 221 / 3, DESIGA, VINAYAGAR KOIL STREET,

City: K.PUDUR S.O Telephone Number :

Mobile Number : 9443001200

Observation text: FOUND SIDE PANEL DAMAGED DEALER WANTS REPLACEMENT DOP

: 06-02-2023 WITH IN POLICY

Approval remark: SIDE PANEL DAMAGED-TRANSIT/HANDLING DAMAGES.

Sanction text: Cabinet damaged in the machine

Kindly take necessary action. GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.