

Dear NMS/SRINIR

Sanction No. SS4/D/100155 dated 17/02/2023 has been generated in reference to Service order No. 385092 dated 08/02/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00086/DH EPENTA 325C 31 CMFP2M RW

Replacement Product Code : 24131601SD00086 DH EPENTA 325C 31 CMFP2M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00086 DH EPENTA 325C 31 CMFP2M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220600086CR01541

Invoice No : 11079809

Invoice Date : 31/07/2022

DOP : 31/07/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - CONDENSER#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DR.D.SAKTHIVEL DR.D.SAKTHIVEL

Address : DR.D.SAKTHIVEL DR.D.SAKTHIVEL VETERINARY ASSISTANT SURGEON, VETERINARY DISPENSARY, CHANDRASEKARAPURAM

City: Valangaman

Telephone Number : 9787850503

Mobile Number : 9787850503

Observation text: Gas leak in condenser coil - 4-6-22 Customer not allowing to repair Appliance to be replaced

Approval remark: GAS LEAK-CUST CASE- DOP 4/6/2022. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.