

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107069 dated 23/02/2023 has been generated in reference to Service order No. 388138 dated 18/02/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01812/RT EONVIBE 346B 25 HCIT ST RH

Replacement Product Code : 52141501SD01812 RT EONVIBE 346B 25 HCIT ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01812 RT EONVIBE 346B 25 HCIT ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221201812FR00812

Invoice No : 00

Invoice Date : 10/01/2023

DOP : 10/01/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet,

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 500 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#FRONT LEG - BROKEN - IN TRANSIT#APPLIANCE TO BE REPLAC ED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MURUGESH MURUGESH

Address : MURUGESH MURUGESH PLOT NO 151 A,3RD SOUTH CROSS, ,SECTOR 6,MORAIS CITY NEAR AIR PORT SEMBATTUTRICHY TIRUYCHI

City: TIRUCHI AIR PORT

Telephone Number : 9150604422

Mobile Number : 9942058681

Observation text: 383348-compressor issue RC by Godrej Received machine is damaged - 10-2-23-PRA attached Appliance to be replaced

Approval remark: CUSTOMER REPLACED MACHINE FOUND DENT FROM THE BOTTOM- INTRANSIT/HANDLING DAMAGES.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.