

Dear NMS/SRINIR

Sanction No. SS4/W/101723 dated 28/02/2023 has been generated in reference to Service order No. 385510 dated 09/02/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00241/WT EON AUDRA 620 PDNMP CO BR

Replacement Product Code : 52141601SD00241 WT EON AUDRA 620 PDNMP CO BR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00241 WT EON AUDRA 620 PDNMP CO BR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220100241FW00301

Invoice No : 11089322

Invoice Date : 22/06/2022

DOP : 22/06/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#JAMMED#ESTIMATE GIVEN

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : BABY BABY

Address : BABY BABY 7,SOWNDANAMMAN KOVIL STREET , SULEESAWARANPATTI POLLACHI ,

City: Suleeswaran Patti S.O

Telephone Number : 9361614976

Mobile Number : 8973095805

Observation text: DEFECTIVE- VIBRATION NOISE CUSTOMER NOT ALLOWING REPAIRS

DOP 22.06.2022- REPLACEMENT

Approval remark: AUDRA MECH ASSLY NOISE- CUST CASE- DOP 22/6/22

Sanction text: Approved as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.