

Dear NMS/SRINIR

Sanction No. SS4/R/106927 dated 20/01/2023 has been generated in reference to Service order No. 370050 dated 26/12/2022.

Area : SS4 COIMBATORE

Model : 52141501SD02243/RD EDGERIO 207B 23 THF BH BL

Replacement Product Code : 52141501SD02243 RD EDGERIO 207B 23 THF BH BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02243 RD EDGERIO 207B 23 THF BH BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220402243DR02099

Invoice No : 11107504

Invoice Date : 30/08/2022

DOP : 30/08/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : A.K.SELVAM A.K.SELVAM

Address : A.K.SELVAM A.K.SELVAM M.P.APPARTMENTSLITTLE ANGELS S CHOOOL NEARAN
EAPURAMNAMAKKAL

City: Alampatti B.O

Telephone Number : 9342432821

Mobile Number : 9342432821

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.COMPRESSOR JAMMED AND NO
T WORKING COMPLETLY CUSTOMER WANT RC ONLY /READING PHOTOS ATTACHED FOR REF
ERENCE

Approval remark: COMPRESSOR JAMMED- CUST CASE- DOP 30/8/22. CUST NOT ACCEPTI
NG REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.