

Dear NMS/SRINIR

Sanction No. SS4/R/107068 dated 23/02/2023 has been generated in reference to Service order No. 385978 dated 10/02/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02413/RD EDGE 205A 13 THF GL BL

Replacement Product Code : 52141501SD02413 RD EDGE 205A 13 THF GL BL

\*\*\*\*\* Replacement from Category Stock \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02413 RD EDGE 205A 13 THF GL BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220102413DR01466

Invoice No : 382

Invoice Date : 21/04/2022

DOP : 21/04/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Fire/\_Burnt\_Case

Job Code Desc : EXTERNAL FACTORS#FIRE - EXTERNAL FACTOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MAHALAKSHMI MAHALAKSHMI

Address : MAHALAKSHMI MAHALAKSHMI ATHUR PIRIYAR; MARUTHUVA NAGAR; AMIRTHAMBAL NAGAR;

City: Athur B.O

Telephone Number : 9384443685

Mobile Number : 9092061086

Observation text: DEFECTIVE CASE,CUSTOMER COMPLAINT.BURNT CASE Mr.Rohit approval has been attached to replace the unit from the category. Please approve sir

Approval remark: FIRE CASE- APPROVED BY HO. TO BE REPLACED FROM CATEGORY STOCK.

Sanction text: Approved as per Rohit mail Category machine replacement

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.