

Dear NMS/SRINIR

Sanction No. SS4/R/107123 dated 05/03/2023 has been generated in reference to Service order No. 391016 dated 28/02/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01812/RT EONVIBE 346B 25 HCIT ST RH

Replacement Product Code : 52141501SD01812 RT EONVIBE 346B 25 HCIT ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01812 RT EONVIBE 346B 25 HCIT ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220601812FR00258

Invoice No : 222904890

Invoice Date : 04/02/2023

DOP : 04/02/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : VERY HOT DOOR SURFACE (GRILL)

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIJAYALAKSHMI VIJAYALAKSHMI

Address : VIJAYALAKSHMI VIJAYALAKSHMI DOOR NO 72 NATESAN PILLAI STRT, ANAND ANAPATTI ,SALEM,

City: Anandanapatti

Telephone Number : 9842537242

Mobile Number : 9171060670

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.SEADLED SYSTEM GAS LEAK IN CAPILLARY JOINT AND CUSTOMER NOT ALLOW TO REPAIR FURTHER ,WANT RC ONLY F OR THE SAME

Approval remark: GAS LEAK-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.