

Dear NMS/SRINIR

Sanction No. SS4/D/100160 dated 05/03/2023 has been generated in reference to Service order No. 391955 dated 03/03/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220700066cR01052

Invoice No : cwhsi22800031

Invoice Date : 24/01/2023

DOP : 24/01/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : PERRY S BISCUIT PRIVATE LMD PERRY S BISCUIT PRIVAT

Address : PERRY S BISCUIT PRIVATE LMD PERRY S BISCUIT PRIVATE LMD NO:2/227 D

INDIGUL NH ROAD NAGARI MADURAI

City: Ayyankottai B.O

Telephone Number : 9443343346

Mobile Number : 9566446690

Observation text: Found Compressor Problem in the machine Customer not accepting for repair Customer DOP :- 24-01-2023 Defective

Approval remark: COMPRESSOR DEFECT- CUST CASE-DOP 24/1/2023 CUST NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.