

Dear NMS/SRINIR

Sanction No. SS4/D/100158 dated 05/03/2023 has been generated in reference to Service order No. 391027 dated 28/02/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00099/DH EPENTA 225B 21 CMFP1M RW

Replacement Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00099 DH EPENTA 225B 21 CMFP1M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220600099CR00788

Invoice No : 44

Invoice Date : 16/11/2022

DOP : 16/11/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - DRIER_CONDENSOR JOINT#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIJAYRAJ VIJAYRAJ

Address : VIJAYRAJ VIJAYRAJ TEA BEANCH; NO 1, MARI AMMAN KOVIL STREET, GANDHI MAIDHANAM AMMAPET SELAM

City: Ammapet S.O

Telephone Number : 9843855599

Mobile Number : 9843855599

Observation text: CUSTOMER CASE,SEALED SYSTEM GAS LEAK IN CONDENSOR JOINT AND CUSTOMER NOT ALLOWING TO REPAIR FURTHER AND CUSTOMER WANT RC ONLY PLS APPROVE SIR

Approval remark: GAS LEAK IN EVAPORATOR-CUST CASE- DOP 16/11/22.

Sanction text: Sealed system problem in the machine Price Diff Rs.-254.24/-
Waived off APRV By Mr. Vinod Mehdiratta

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.