

Dear NMS/SRINIR

Sanction No. SS4/R/107107 dated 03/03/2023 has been generated in reference to Service order No. 390191 dated 25/02/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02222/RD UNO 1854 PTI AQ WN

Replacement Product Code : 52141501SD02221 RD UNO 1854 PTI AQ BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02222 RD UNO 1854 PTI AQ WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902222DR00420

Invoice No : fagwiw2300098899

Invoice Date : 22/10/2022

DOP : 22/10/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - DRIER_CONDENSOR JOINT#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GEETHA GEETHA

Address : GEETHA GEETHA NO 399/87, PARAMASIVAM COLONY NARASIMAN ROAD; SHEVA PET SALEM

City: Shevapet

Telephone Number : 8056666049

Mobile Number : 9543065665

Observation text: DEFECTIVE CASE,CUSTOMER CASE.Seadled system gas leak and customer not allowing to repair further escalating only for replacement. Please approve

Approval remark: GAS LEAK-CUST CASE-NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.