

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107094 dated 28/02/2023 has been generated in reference to Service order No. 388899 dated 21/02/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01891/RT EONVIBE 366B 25 HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01891 RT EONVIBE 366B 25 HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221101891FR00629

Invoice No : 766

Invoice Date : 20/02/2023

DOP : 20/02/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUKCLING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHUVANESHWARI BHUVANESHWARI

Address : BHUVANESHWARI BHUVANESHWARI NO.77C,TIRUVALLUVAR NAGAR, ERODE ROAD ,KARUR

City: L.N.Samudram B.O

Telephone Number : 9786574533

Mobile Number : 9786574533

Observation text: CUSTOMER CASE,CABINET TOP DENT AND DAMAGED.CUSTOMER WANT REPLACEMENT ONLY FOR THE SAME. PLEASE APPROVE THE SAME SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. CUSTOMER CASE- NEW MACHINE.

Sanction text: cabinet damaged in the machine Price Diff Rs.-199.14/- Waived off APRV By Mr. Vinod Mehdiratta

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.