

Dear NMS/SRINIR

Sanction No. SS4/R/107129 dated 07/03/2023 has been generated in reference to Service order No. 381757 dated 28/01/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02522/RD UNO 2155 PTDI AQ BL

Replacement Product Code : 52141501SD02581 RD 2404 PTDI 43 MN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02522 RD UNO 2155 PTDI AQ BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220402522DR00016

Invoice No : 48307

Invoice Date : 12/07/2022

DOP : 12/07/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : VERY HOT DOOR SURFACE (GRILL)

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PECHIYAPPAN PECHIYAPPAN

Address : PECHIYAPPAN PECHIYAPPAN NO,240/10,MODERN BILLDERS B COLONY,WATER TANK FAIRLANDS

City: Fairlands

Telephone Number : 9626833111

Mobile Number : 9865929512

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT. SEADLED SYSTEM GAS LEAK IN THE CAPILARY JOINT.CUSTOMER NOT ALLOW TO REPAIR FURTHER ,WANT RC ONLY FOR THE SAME

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.