

Dear NMS/SRINIR/ajayes

Sanction No. SS4/W/101737 dated 07/03/2023 has been generated in reference to Service order No. 392456 dated 05/03/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00357/WF EON 8014 PASC GREY

Replacement Product Code : 52141601SD00357 WF EON 8014 PASC GREY

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00357 WF EON 8014 PASC GREY

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210800357FW00606

Invoice No : 11088474

Invoice Date : 28/02/2023

DOP : 28/02/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Top_Dealer_Trade_policy

Job Code Desc : CABINET#CABINET - PAINT SCRATCHED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING DIGITAL WORLD DARLING DIGITAL WORLD

Address : DARLING DIGITAL WORLD DARLING DIGITAL WORLD NO.12/13 ; KRISHNAG

IRI MAIN ROAD ;; TNHB ;; LM; NEAR HOUSING BOARD ;; TIRUPATTUR ;;

City: Tirupattur H.O

Telephone Number : 7339222487

Mobile Number : 7339222485

Observation text: DAMAGED CASE,DEALER STOCKSET COMPLAINT.CABINET TOP DENT AND DAMAGED.MARINE INSURANCE HAS BEEN CLAIMED FOR THIS CASE/PLEASE APPROVE SIR

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.