Dear NMS/SRINIR

Sanction No. SS4/A/100626 dated 13/03/2023 has been generated in reference to Service order No. 391063 dated 13/03/2023. COIMBATORE Area : SS4 Model : 40101701SD01217/DSS 18II5R32 WWR Replacement Product Code : 40101701SD01217 DSS 18II5R32 WWR Product Category : AIR CONDITIONER Defective Product Code : 40101701SD01217 DSS 18II5R32 WWR Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221201217SA00041 Invoice No : 16047522 Invoice Date : 10/03/2023 DOP : 10/03/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Defective AC UNIT : IDU-ODU ODU No : 221201217SA00012 Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN PRA submitted by : ABISHEGK.R Customer / Dealer Code : 40000E Customer / Dealer Name : M1 MARKETING M1 MARKETING Address : M1 MARKETING M1 MARKETING NO 23, VCM STREET OPPOSITE TO BUS STAN D TIRUPATTUR City: Tirupattur H.O Telephone Number : 79228651 Mobile Number : 9443686127 Observation text: NEW MACHINE DEFECTIVE COMPLAINT.SEADLED SYSTEM GAS LEAK IN THE UNIT DEALER WANT REPLACEMENT ONLY FOR THE SAME PLEASE APPROVE SIR Approval remark: GAS LEAK-DEALER STOCK SET CASE. Sanction text: GAS LEAK-DEALER STOCK SET CASE. Kindly take necessary action. GIRISHAM

Note to commercial team -- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.