

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107141 dated 15/03/2023 has been generated in reference to Service order No. 392258 dated 04/03/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02676/RD EMARVEL 207C 33 THF AT WN

Replacement Product Code : 52141501SD02676 RD EMARVEL 207C 33 THF AT WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02676 RD EMARVEL 207C 33 THF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221102676DR03310

Invoice No : 11120759

Invoice Date : 11/02/2023

DOP : 11/02/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Manufacturing Defect

Damaged Part(Only For Appl) :

Accountable By : Manufacturing

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : VERY HOT DOOR SURFACE (GRILL)

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RK HITECH MOBILES RK HITECH MOBILES

Address : RK HITECH MOBILES RK HITECH MOBILES TAMIL NADU GRAMA VANKI NEAR, THOLASAMPATTI, SALEM

City: THOLASAMPATTI

Telephone Number : 9942313335

Mobile Number : 9843212933

Observation text: DEFECTIVE CASE,SYSTEM NOT ALLOWING TO UPDATE IN DEFECTIVE .SEALED SYSTEM GAS LEAK IN CAPILLARY JOINT AND DEALER WANT REPLACEMENT FOR THE SAME

Approval remark: GAS LEAK-CAPILLARY JOINT-DEALER STOCK SET CASE.

Sanction text: sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.