

Dear NMS/SRINIR

Sanction No. SS4/W/101744 dated 17/03/2023 has been generated in reference to Service order No. 395603 dated 15/03/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00294/WTEON ADR 70 5.0 FDTNS ROGR

Replacement Product Code : 52141601SD00294 WTEON ADR 70 5.0 FDTNS ROGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00294 WTEON ADR 70 5.0 FDTNS ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220800294FW00489

Invoice No : 3705

Invoice Date : 28/11/2022

DOP : 28/11/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SUSPENSION MECHANISM#VIBRATION #APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AMUTHA MANIVEL

Address : AMUTHA MANIVEL NO.1090 GUNDU BOY STORE KARUPPAI KOVIL STREET KARUR

City: Karur H O

Telephone Number : 7708737862

Mobile Number : 9994971281

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT. SUSPENSION MECHANISM JAMMED AND HEAVY VIBRATION.CUSTOMER NOT ALLOWING TO REPAIR FURTHER PLS APPROVE SIR

Approval remark: noise- suspension mechanism- cust case NOT ACCEPTING REPAIR

Sanction text: approved as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.