

Dear NMS/SRINIR

Sanction No. SS4/R/107152 dated 15/03/2023 has been generated in reference to Service order No. 393427 dated 08/03/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02287/RT EONALPHA 250B 25 RI JD PR

Replacement Product Code : 52141501SD02287 RT EONALPHA 250B 25 RI JD PR

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02287 RT EONALPHA 250B 25 RI JD PR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220702287FR00489

Invoice No : 11108064

Invoice Date : 22/10/2022

DOP : 22/10/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : RELAY#OVERLOAD PROTECTOR BURNT#PRIMARY TRANSIT DAMAGE

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SAVARIRAJ SAVARIRAJ

Address : SAVARIRAJ SAVARIRAJ NO; 20; MADHA KOVIL ST ;; TIRUVETTAKUDI ;; KARAİKAL

City: TIRUVETTAKUDI B.O

Telephone Number : 9442082623

Mobile Number : 9442082623

Observation text: Gas leak in sealed syatem - 21-10-22 Customer not allowing to repair Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE- DOP 21/10/22 CUST NOT ACCEPTING REPAIR.

Sanction text: gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.