

Dear NMS/SRINIR

Sanction No. SS4/D/100162 dated 17/03/2023 has been generated in reference to Service order No. 395823 dated 16/03/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00092/DH EPENTA 225B 21 CMFH1M RW

Replacement Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220800092CR00453

Invoice No : 11004620

Invoice Date : 14/03/2023

DOP : 14/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - SUCTION JOINT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAMMAD MOUHSIN MOHAMMAD MOUHSIN

Address : MOHAMMAD MOUHSIN MOHAMMAD MOUHSIN VALLAL SRITHAKAALI ST; LAYALKAR AI; KARAİKAL;

City: Karaikal S.O

Telephone Number : 9363009688

Mobile Number : 9363009688

Observation text: Gas leak in Deep Freezer Customer not allowing repair-14-3-23 Appliance to be replaced

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE NOT ACCEPTING REPAIR.

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.