

Dear NMS/SRINIR

Sanction No. SS4/A/100627 dated 15/03/2023 has been generated in reference to Service order No. 390489 dated 02/03/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01033/GIC 12TTC3-WVA

***** Refund *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01033 GIC 12TTC3-WVA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220201033SA01263

Invoice No : 11039285

Invoice Date : 03/04/2022

DOP : 03/04/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAGAVAN G

Address : RAGAVAN G 15 NANDAVANAM STREET TIRUCHENGODE 637 211 NAMAKKAL DIST

City: Tiruchengodu H O

Telephone Number : 9487252620

Mobile Number : 9443214527

Observation text: CUSTOMER CASE,DEFECTIVE COMPLAINT.GAS LEAK IN THE UNIT,CUSTOMER ESCALATED THROUGH ZENDESK AND PROCESSED FOR REFUND PLS APPROVE THE SAME SIR

Approval remark: GAS LEAK-CUST CASE- ZEN DESK ESCALATION. NOT ACCEPTING REPAIR. ALTERNATE MODEL PRICED HIGH

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.