

Dear NMS/SRINIR

Sanction No. SS4/W/101748 dated 24/03/2023 has been generated in reference to Service order No. 396618 dated 18/03/2023.

Area : SS4 COIMBATORE

Model : 52141601SD00294/WTEON ADR 70 5.0 FDTNS ROGR

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00294 WTEON ADR 70 5.0 FDTNS ROGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 211200294FW00373

Invoice No : 11088508

Invoice Date : 30/12/2021

DOP : 30/12/2021

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCY SATHYA AGENCY

Address : SATHYA AGENCY SATHYA AGENCY NO : 52/224 SALEM MAIN ROAD OPP TO KS  
THEATRE NAMAKKAL POST

City: Namakkal H O

Telephone Number : 9600980985

Mobile Number : 8754043985

Observation text: CUSTOMER CASE-REPEAT COMPLAINT-373579,370300 340608,338139

-Mechanical jammed case-Customer escalated to Mr.devapiran sir. Cus dop-1  
5-01/2022

Approval remark: Mech assly noise- cust case-not accepting repair REPLACED T  
HRU DEALER.

Sanction text: Repeated complaints in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.