

Dear NMS/SRINIR

Sanction No. SS4/D/100165 dated 04/04/2023 has been generated in reference to Service order No. 400144 dated 29/03/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00096/DH EPENTA 525D 41 CMFPT2M RW

Replacement Product Code : 24131601SD00096 DH EPENTA 525D 41 CMFPT2M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00096 DH EPENTA 525D 41 CMFPT2M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220600096CR01302

Invoice No : 11081233

Invoice Date : 23/02/2023

DOP : 23/02/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - SUCTION JOINT#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAN MOHAN

Address : MOHAN MOHAN DOOR NO: 11B, YARASALI STREET KOMBAKONAM

City: KOMBAKONAM

Telephone Number : 7339499919

Mobile Number : 7339499919

Observation text: Over ice formation near suction line-23-2-23 Customer not allowing repair Appliance to be replaced

Approval remark: ICE FORMATION ON SUCTION PIPE-CUSTCASE-DOP 23/2/23 CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.