

Dear NMS/SRINIR

Sanction No. SS4/D/100167 dated 15/04/2023 has been generated in reference to Service order No. 402251 dated 05/04/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00092/DH EPENTA 225B 21 CMFH1M RW

Replacement Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220700092cr00065

Invoice No : na

Invoice Date : 11/02/2023

DOP : 11/02/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SARAVANAN SARAVANAN

Address : SARAVANAN SARAVANAN SIVAGAMI NAGAR:PETTAIMELA NORTH STREET:KUMBAKONAM

City: Kombakonam

Telephone Number : 9363131129

Mobile Number : 9363131129

Observation text: Compressor noise while running Gas leak in deep freezer
appliance to be replaced

Approval remark: GAS LEAK AND COMPRESSOR NOISE. CUST ISSUE

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.