

Dear NMS/SRINIR

Sanction No. SS4/D/100166 dated 07/04/2023 has been generated in reference to Service order No. 401870 dated 04/04/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00092/DH EPENTA 225B 21 CMFH1M RW

Replacement Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00092 DH EPENTA 225B 21 CMFH1M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220700092CR00094

Invoice No : 13131170092150

Invoice Date : 14/03/2023

DOP : 14/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - CAPILLARY#APPLIANCE TO BE REPLACED

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SURESH RAMAMOORTHY

Address : SURESH RAMAMOORTHY 120 KALLAR STREET MAYILADUMPARAI ANDIPATTI VA RASAPATTI

City: Kunnur B.O

Telephone Number : 9842224718

Mobile Number : 7092826999

Observation text: FOUND GAS BLOCKED / CHOKED CUSTOMER NOT ACCEPTING FOR REPAIR CUSTOMER DOP : 14-03-2023 DEFECTIVE

Approval remark: SEALED SYSTEM CHOKE-CUST CASE-DOP 14/3/2023

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.