

Dear NMS/SRINIR

Sanction No. SS4/R/107250 dated 18/04/2023 has been generated in reference to Service order No. 404524 dated 12/04/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02954/RT EONCRYSTAL 280B RI OB

Replacement Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230302954FR00799

Invoice No : 12141170041969

Invoice Date : 09/04/2023

DOP : 09/04/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : CABINET#PLASTIC LINER - CRACKED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHISH KUMAR SATHISH KUMAR

Address : SATHISH KUMAR SATHISH KUMAR NO 4/58 PARK ST NALLUR MULLUR

City: Mullur S.O

Telephone Number : 9025938788

Mobile Number : 8610556872

Observation text: CUSTOMER CASE. NEW MACHINE. PDP CRACK. NOT REPAIRB CUSTOME
R REQUESTING ONLY REPLACEMENT FOR THE SAME PLEASE APPROVE THE SAME SIR

Approval remark: PDP DAMAGED- NEW CUST MACHINE. NOT REPAIRABLE

Sanction text: PDP LINER DAMAGED-CUST CASE-NEW MACHINE. NOT REPAIRABLE

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.