

Dear NMS/SRINIR

Sanction No. SS4/R/107260 dated 21/04/2023 has been generated in reference to Service order No. 403243 dated 08/04/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02243/RD EDGERIO 207B 23 THF BH BL

Replacement Product Code : 52141501SD02243 RD EDGERIO 207B 23 THF BH BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02243 RD EDGERIO 207B 23 THF BH BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221202243dr00250

Invoice No : na

Invoice Date : 19/03/2023

DOP : 19/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#DRAIN BOX/ PAN DEFECTIVE#SECONDARY TRANSIT DAMAGE - WI THIN POLICY

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : REVATHY R R REVATHY R R

Address : REVATHY R R REVATHY R R NO:16, CHINNA STREET, PANDAMANGALAM, WORIIYUR,

City: WORIIYUR

Telephone Number : 9715955953

Mobile Number : 9715955953

Observation text: Door is not locking properly Customer not allowing to repair Appliance to be replaced

Approval remark: DOOR MISALIGNED-CUSTOMER NOT ACCEPTING REPAIR. DOP 19/3/23

Sanction text: Dealer defective case

Kindly take necessary action.
GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.