

Dear NMS/SRINIR

Sanction No. SS4/A/100643 dated 21/04/2023 has been generated in reference to Service order No. 396149 dated 18/04/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01214/SFC 18PTC3-WWP

Replacement Product Code : 40101701SD01214 SFC 18PTC3-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230201214SA06322

Invoice No : 00

Invoice Date : 25/03/2023

DOP : 25/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230201214SA06159

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CONDENSER - COPPER#RUST#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PRAKASH PRAKASH

Address : PRAKASH PRAKASH NO 5 SRI SSS NAGAR ADAVATHUR ALLITHURAI ; TIRUCH IRAPPALLI

City: Adavathur B.O

Telephone Number : 9486304794

Mobile Number : 8778167455

Observation text: Leak in condensor coil Customer not allowing repair -25-3-23 Appliance to be replaced

Approval remark: GAS LEAK- NEW CUSTOMER MACHINE

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.