

Dear NMS/SRINIR

Sanction No. SS4/A/100640 dated 18/04/2023 has been generated in reference to Service order No. 395570 dated 15/04/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01072/EI 18TINV3R32-GWA

Replacement Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230301072SA01217

Invoice No : 0196100

Invoice Date : 28/03/2023

DOP : 28/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230301072SA00837

Nature Of Problem : Social\_Media/\_Top\_Management

Job Code Desc : CONDENSER - COPPER#RUST#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : manimaran.p manimaran.p

Address : manimaran.p manimaran.p 37/2 Anbu street,east street, t.sel

City: Appipalayam B.O

Telephone Number : 8610702338

Mobile Number : 9715421949

Observation text: CUSTOMER CASE. DEFECTIVE COMPLAINT. JOINT LEAK IN CONDENSER & SAME HAS BEEN INFORMED TO BRANCH TRAINER .CUSTOMER NOT ALLOWING TO REPAIR FRUTHER

Approval remark: GAS LEAK-CONDENSER JOINT- REPEAT ESCALATION-CUST NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.