

Dear NMS/SRINIR

Sanction No. SS4/D/100173 dated 26/04/2023 has been generated in reference to Service order No. 404940 dated 13/04/2023.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220100066CR02878

Invoice No : 11094169

Invoice Date : 22/04/2022

DOP : 22/04/2022

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Repeat_Failure

Job Code Desc : COMPRESSOR#JAMMED WHEN HOT#APPLIANCE TO BE REPLACED

PRA submitted by : MAHADEVAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SIVARAMAKRISHNAN SIVARAMAKRISHNAN

Address : SIVARAMAKRISHNAN SIVARAMAKRISHNAN 27 OPP TO PALANI BUS STAND DINDIGUL MAIN ROAD

City: Palani Bazaar

Telephone Number : 9790477740

Mobile Number : 9043114929

Observation text: FOUND COMPRESSOR JAMMED - HIGH AMPS CUSTOMER NOT ACCEPTING FOR REPAIR CUSTOMER DOP : 22-04-2022 DEFECTIVE

Approval remark: COMPRESSOR JAMMED- ESCALATED CUST CASE. CUST NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.