

Dear NMS/SRINIR

Sanction No. SS4/A/100642 dated 21/04/2023 has been generated in reference to Service order No. 395191 dated 12/04/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01072/EI 18TINV3R32-GWA

Replacement Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01072 EI 18TINV3R32-GWA

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230301072SA01287

Invoice No : 11068554

Invoice Date : 16/03/2023

DOP : 16/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230301072SA00835

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Sridhar Sridhar

Address : Sridhar Sridhar 36 chokkalingam street agraharam st ERODE,, LM:

CHOKKALINGAM ST

City: Erode East

Telephone Number : 8144634593

Mobile Number : 8778283011

Observation text: CUSTOMER CASE. SEADLED SYSTEM GAS LEAK IN THE UNIT LEAK ANALYZED AND COMMUNICATED TO BRANCH TRAINER CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLS APPRO

Approval remark: GAS LEAK-CUST CASE- NOT ALLOWING REPAIR. DOP 12/4/2023

Sanction text: Sealed system problem in the machine

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.