

Dear NMS/SRINIR

Sanction No. SS4/A/100645 dated 21/04/2023 has been generated in reference to Service order No. 395108 dated 12/04/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01229/EI 24IINV3R32-WWA SPLIT

Replacement Product Code : 40101701SD00780 SIC 18ITC5-WWA

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01229 EI 24IINV3R32-WWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230100002SA01904

Invoice No : 11007916

Invoice Date : 18/03/2023

DOP : 18/03/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230100002OD00829

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : PRODUCT PACKING#BOTTOM THERMOCOL#ESTIMATE GIVEN

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KRISHNAMOORTHY KRISHNAMOORTHY

Address : KRISHNAMOORTHY KRISHNAMOORTHY NO:1/181-7 SHAKTHI NIVAAS KUMARA PA
LAYAM BEJEJI ROAD SEERAMPALAYAM POST PALLIPALAYAM

City: Seerampalayam B.O

Telephone Number : 9894394393

Mobile Number : 9894394393

Observation text: CUSTOMER CASE. CUSTOMER PURCHASED THROUGH OUR SPD AND WHILE INSTALLATION NO GAS WAS AVAILABLE IN THE UNIT AND CUSTOMER WANT REPLACEMENT ONLY FOR SAME

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Sealed system problem in the machine Price diff Rs.-4757.81/
- Waived off APRV By Mr. Vinod Mehdiratta

Kindly take necessary action.
GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.