

Dear NMS/SRINIR

Sanction No. SS4/R/107316 dated 05/05/2023 has been generated in reference to Service order No. 410652 dated 29/04/2023.

Area : SS4 COIMBATORE

Model : 52141501SD01907/RX EONVIBE 241C 35 HCI WN BS

Replacement Product Code : 52141501SD01907 RX EONVIBE 241C 35 HCI WN BS

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD01907 RX EONVIBE 241C 35 HCI WN BS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 200901907FR00200

Invoice No : 11039515

Invoice Date : 18/05/2022

DOP : 18/05/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL DENT# APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : CRESCENT ELECTRO CRAFT Crescent Electro Craft

Address : CRESCENT ELECTRO CRAFT Crescent Electro Craft 35;1 FLAT ,7TH CROSS , RAMALINGA NAGAR SOUTH, TRICHY

City: PUTHUR S.O

Telephone Number : 8489908162

Mobile Number : 9943988861

Observation text: Side panel Dent - customer order DOP wrongly captured-Mail shared to WH team Appliance to be replaced

Approval remark: SIDE PANEL DENT-TRANSIT/HANDLING DAMAGES.

Sanction text: Approved as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.