

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107304 dated 02/05/2023 has been generated in reference to Service order No. 411225 dated 01/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK

Replacement Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230202947FR00035

Invoice No : 11123321

Invoice Date : 15/03/2023

DOP : 15/03/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Dealer / Distributor handling / stacking

Damaged Part(Only For Appl) : SidePanel,TopLidOrCover

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 3500 Labour Rs. 100 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : OLD DEALER MACHINE#CAN NOT BE REPAIRED#CLOSED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SATHYA AGENCIES PVT LTD SATHYA AGENCIES PVT LTD

Address : SATHYA AGENCIES PVT LTD SATHYA AGENCIES PVT LTD 31/2, PALLADAM MAIN ROAD DEVANGA PURAM , POLLACHI NEAR PALANIAPPA KALYAN MANDAPA TAMIL NADU, STATE BANK COLONY

City: POLLACHI H O

Telephone Number : 7397784985

Mobile Number : 8754014985

Observation text: CORNER CABINET DENT- NOT REPAIRABLE DEALER WANTS REPLACEMENT- SATHYA TOP 150 DOP - 15.03.2023

Approval remark: CABINET DAMAGED -TRANSIT/HANDLING DAMAGES. NOT REPAIRABLE.

Sanction text: dealer damaged case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.