

Dear NMS/SRINIR

Sanction No. SS4/A/100677 dated 11/05/2023 has been generated in reference to Service order No. 398116 dated 28/04/2023.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230301126SA06078

Invoice No : 11016212

Invoice Date : 21/03/2023

DOP : 21/03/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARATH BHARATH

Address : BHARATH BHARATH NO 12OMALLOOR MAIN ROAD OPPOSITE ANNAPARAK SALER M

City: Pallapatti S.O

Telephone Number : 8012548662

Mobile Number : 6384414465

Observation text: DEFECTIVE CASE. CUSTOMER COMPLAINT. INDOOR WATER LEAKAGE AND CUSTOMER NOT ALLOWING TO REPAIR FURTHER AND ESCALATED AT SHOWROOM. CUS DOP-23/4/23

Approval remark: WATER LEAK-CUST CASE-NEW MACHINE-ESCALATED

Sanction text: Approved as a special case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.