## Dear NMS/SRINIR

Sanction No. SS4/R/107335 dated 11/05/2023 has been generated in reference to Service order No. 409578 dated 26/04/2023.

Area: SS4 COIMBATORE

Model : 52141501SD01914/RD EDGEPRO 205C 33 TAF ZN BL

\*\*\*\*\* Refund \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code: 52141501SD01914 RD EDGEPRO 205C 33 TAF ZN BL Cabinet No(For Appl) and SO/RPL/Invoice No(For Others): 220501914dr02029

Invoice No : 00

Invoice Date : 16/03/2023

DOP : 16/03/2023

DEALER / CUSTOMER : CUSTOMER
Damage/Defective : Defective
PRA submitted by : Marudhudurai R
Customer / Dealer Code : 40000E

Customer / Dealer Name : STALIN STALIN

Address: STALIN STALIN MADHA KOVIL STREET , KILIYUR , PATHALAPETTAI POST

, TIRUCHIRAPPALLI , City: Pathalapettai B.O Telephone Number : 9788111757 Mobile Number : 8610527987

Observation text: Compressor is not starting up at low voltage Customer not allowing to repair Refund initiated

Approval remark: COMPRESSOR DEFECT-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action. GIRISHAM

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.