

Dear NMS/SRINIR/ajayes

Sanction No. SS4/R/107381 dated 18/05/2023 has been generated in reference to Service order No. 414955 dated 12/05/2023.

Area : SS4 COIMBATORE

Model : 52141501SD02003/RD EDGENEO 207C 33 TRF JT ST

Replacement Product Code : 52141501SD02003 RD EDGENEO 207C 33 TRF JT ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02003 RD EDGENEO 207C 33 TRF JT ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220902003DR00242

Invoice No : 11121248

Invoice Date : 16/02/2023

DOP : 16/02/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : TopLidOrCover

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 600 Labour Rs. 300 (Includes gas charging , if any)

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : FREEZER DOOR#DOOR - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE REPLACED

PRA submitted by : Marudhudurai R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIRIAS GIRIAS INVESTMENT PVT LTD

Address : VIRIAS GIRIAS INVESTMENT PVT LTD 23;KARUR;BYPASS MAIN ROAD; ANNAM ALAI NAGAR , TIRUCHIRAPPALLI DT

City: Thillai Nagar S.O

Telephone Number : 8939970734

Mobile Number : 8939970734

Observation text: Freezer box damaged-5-5-23 Dealer not allowing to repair

Appliance to be replaced

Approval remark: FREEZER BOX DISLOCATED CASE.

Sanction text: Dealer damaged policy case

Kindly take necessary action.

GIRISHAM

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.